





July 2024

# York Way Estate

# **CONTRACTOR'S NEWSLETTER**



www.higginspartnerships.co.uk

www.yorkwayestate.com



# July Key Milestones

- Block B: Concrete frame completed
- Block C: Fourth floor slab completed
- Block D: Steel frame completed.

# July/August Look Ahead Programme

|   | Anticipated<br>Start Date | Anticipated<br>Completion<br>Date |
|---|---------------------------|-----------------------------------|
| Block A: Roof and over runs works ongoing                 | July                      | August                            |
| Block B: Scaffolding and external brickwork starting      | July                      | August                            |
| Block C: Concrete frame works ongoing                     | July                      | August                            |
| Block D: Ground, first and second floors to be concreted. | July                      | August                            |

# The Clocktower Festival



Join us in Caledonian Park on Sunday 4 August 2024, from 12 PM to 6 PM for a day brimming with excitement, food, and fun. The Clocktower Festival is a free entry event that promises an unforgettable experience for everyone.

# Coffee Mornings!

We welcome all residents at the Respite Centre every Wednesday between 10.00 -11.30am for tea, coffee and free chit chat!



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# **Community Outreach News**

Join us for our Monthly Pop-Up Job Shop, held on the last Tuesday of every month from 10:00 AM to 12:00 PM.

Our sessions offer CV writing, mock interviews, job searches, and employability support through referrals.

Sessions are held at the Higgins Partnerships cabin on the Estate - look for the grey cabin with an orange door between Shepherd House and the Market Road entrance.

## Work Experience Placements

Work experience placements are now available at York Way Estate through Higgins Partnerships.

Interested in a construction career?

If you're aged over 18, a resident of Islington and available for two weeks this summer, please get in touch by emailing **Yorkway@higginspartnerships.co.uk.** 

This is your chance to gain insight into a range of construction careers, shadow experienced professionals and discover future opportunities with Higgins Partnerships.

#### Site Communication

Noise, dust and vibration are constantly monitored across the site, to ensure levels do not exceed limitations.

If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.

- Our **RLO**, **Ruzi Bibi** is based in the RLO Office & Respite Centre
- Resident Liaison Office open Monday Friday 9am-5pm
- Respite Centre (for resident use) Monday Friday 10.00am- 4.30pm.







# Are you looking for a Construction

Work Experience Placement?





www.yorkwayestate.com

# Site Contacts During Working Hours

#### Ruzi Bibi

Resident Liaison Officer



07773 540 602



yorkway@higginspartnerships.co.uk

#### Tony Read Project Manager



yorkway@higginspartnerships.co.uk







#### **Outline Complaints Procedure**

| Resident<br>Raises<br>Complaint with<br>RLO | RLO attempts<br>to resolve<br>immediately<br>'Stage 0'<br>Complaint | If not possible,<br>complaint is<br>logged and<br>allocated a<br>'type' | Classification:<br>Major:<br>Immediate<br>Medium: 48hrs<br>Minor: 72hrs | Responsible:<br>Construction<br>Director<br>Project<br>Manager/Director<br>Site / Project<br>Manager | Complaint<br>escalated until<br>resolved –<br>option to<br>engage 3 <sup>rd</sup><br>Party e.g. CCS |  |
|---|---|---|---|--|---|--|
| STEP<br>01                                  | STEP<br>01a   | STEP<br>02  | STEP<br>03  | STEP<br>04   | STEP<br>05  |  |

#### **Working Hours**

Our contracted hours of work are: 08.00 – 18.00 Monday – Friday 08.00 – 13.00 on Saturdays (only under exceptional circumstances) We will not be working on Sundays or Public Holidays.

Out of working hours if you encounter any issues, please contact the following numbers: 0208 289 5858 or 0333 400 1888.

#### If you see any suspicious activity or anyone on site after hours, please contact Bridge Security Emergency out of hours and state 'York Way': 0871 750 3001

